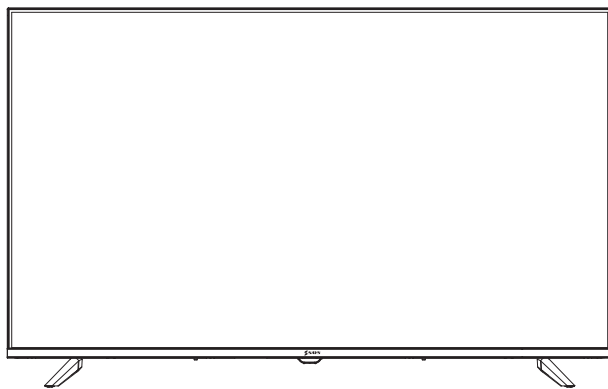




Smart LED TV

TLV-3201PSMB
TLV-4301PSMB

OWNER'S MANUAL



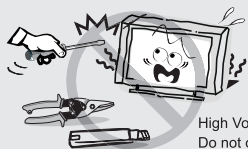
LEARN MORE ABOUT SAYS, FOLLOW US!



Please read this manual carefully before TV operation.
Retain it for future reference.

Important Safety Instructions and Maintenance

Important Safety Instructions



⚠ CAUTION

Risk of electronic shock, do not open. Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

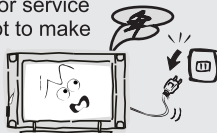
To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.

The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.



The screen and cabinet get warm when the TV is in use. This is not a malfunction. In case of smoke, strange noise or strange smell from the unit:

- Turn off the power switch immediately;
- Disconnect the power plug from the power outlet;
- Contact your dealer or service centre. Never attempt to make repairs yourself because this could be dangerous.



If the following problems occur:

Turn off the TV set and unplug the AC power cord immediately if any of the following problems occur. Ask your dealer or service centre to have it checked by qualified service personnel.

When:

- AC power cord is damaged.
- Poor fitting of AC power outlet.
- TV set is damaged by being dropped, hit or having something thrown at it.
- Any liquid or solid object falls through openings in the cabinet.

Never push objects of any kind into the set through the cabinet slots as they may touch dangerous voltage points or short-circuit parts that could result in a fire or electric shock. Never spill liquid of any kind on the set. Use special caution in households where children are present. The apparatus is not suitable for children under 3-year to operate.



Do not overload wall outlets, extension cords or adaptors beyond their capacity,

this can result in fire or electrical shock. Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plug end, adaptors and the point where they exit from the appliance. The mains plug is used as the disconnect device. It shall remain readily accessible and should not be obstructed during intended use. Make sure to plug the power cord in until it is firmly inserted. When removing the power cord, make sure to hold the power plug when pulling the plug from the outlet, do not pull the plug out by the wire. NEVER touch the plug or power cord with wet hands. To disconnect the apparatus from the mains power, the plug must be pulled out from the mains socket, therefore make sure the mains plug is always easily accessible.



Do not push or scratch the front filter, or place any objects on top of the TV set. The image may be uneven or the screen may be damaged.

To avoid the fire, no naked flame source, such as lighted candles, should be placed on the apparatus.



Important Safety Instructions and Maintenance

Installation



When the TV being moved in from cold place, it needs some right time for dew inside unit evaporating fully before turn on the unit;



To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

LED Screen

Although the LED screen is made with high precision technology and 99.99% or more of the pixels are effective, black dots may appear or bright points of light (red, blue or green) may appear constantly on the LED screen. This is a structural property of the LED screen and is not a malfunction. If the surface of the LED panel cracks, do not touch it until you have unplugged the AC power cord. Otherwise electric shock may result. Do not throw anything at the TV set. The LED panel may break from the impact and cause serious injury.

Precautions When Displaying a Still Image

A still image may cause permanent damage to the TV screen.

Do not display still images and partially still images on the LED panel for more than 2 hours as it can cause screen image retention. This image retention is also known as "screen burn". To avoid such image retention, reduce the degree of brightness and contrast of the screen when displaying a still image.

Watching the LED TV in 4:3 format for a long period of time may leave traces of borders displayed on the left, right and centre of the screen caused by the difference of light emission on the screen. Playing a DVD or a game console may cause a similar effect to the screen.

Damages caused by the above effect are not covered by the Warranty.

Displaying still images from Video games and PC for longer than a certain period of time may produce partial after-images. To prevent this effect, reduce the 'brightness' and 'contrast' when displaying still images.

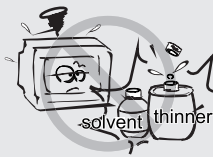
Cleaning

Cleaning and handling the screen surface and cabinet. Disconnect the unit from the AC outlet before cleaning. To remove dust, wipe gently with a soft, lint free cloth. If required use a slightly damp cloth.



MAINS PLUG

Wipe the mains plug with a dry cloth at regular intervals. Moisture and dust may lead to fire or electrical shock.



Use care not to subject the TV's surfaces to detergent. (A liquid inside the TV could lead to product failure, fire or electrical shock.) Use care not to subject surfaces to bug repellent, solvent, thinner, or other volatile substances as this may deteriorate the surface and finish of the cabinet.

Important Information

If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the television.
- Ensuring the television is not overhanging the edge of the supporting furniture.
- Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
- Not standing the televisions on cloth or other materials placed between the television and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television or its controls.
- Keep small accessories out of reach of children so they are not mistakenly swallowed.

Table of Contents

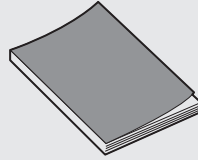
Accessories -----	5
Introduction -----	6
Features-----	6
Specifications-----	7
Stand and wall-mounting instructions (optional) -----	8
General Description -----	9
Overview of front panel-----	9
Overview of back panel-----	10
Overview of remote control-----	11
Installing Batteries in the Remote Control-----	12
External Connection -----	12
Antenna connection-----	12
Basic operation -----	13
Turning the TV on and off-----	13
Source -----	14
TV Menu -----	14
Picture -----	14
Sound -----	15
Channel -----	15
Media part -----	18
Android part -----	19
Home -----	19
Settings-----	19
Network -----	20
Sound -----	20
Apps -----	20
reset-----	21
Troubleshooting -----	22
Warranty and customer service-----	24

Accessories

Please make sure the following items are included with your LED TV. If any items are missing, contact your dealer.



Remote Control



Owner's
Instructions

Introduction

Features

- TV adopts TFT LED display screen
- Zero X radiation complies to green environment protection requirement
- Connect to computer directly to realize TV/monitor combo
- Support USB
- 16:9 wide screen
- Auto tuning and fine tuning
- Support HDMI
- Programmable sleep timer
- Wide range voltage input
- No-signal automatic power off

Input terminals used for external equipment connection

TLV-3201PSMB:

- 1x Earphone Output
- 1x AV Input
- 1x RJ-45
- 1x COAXIAL Output
- 2x HDMI Inputs
- 2x USB Inputs
- 1x Cable antenna input

TLV-4301PSMB:

- 1x RJ-45
- 1x COAXIAL Output
- 1x AV Input
- 1x RF Input
- 3x HDMI Inputs
- 2x USB Inputs
- 1x Earphone Output
- 1x Cable antenna input



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

Introduction

Specifications

Model	TLV-3201PSMB	TLV-4301PSMB
Display size	32" Diagonal(max.)	43" Diagonal(max.)
LED panel resolution	1366x768	1920x1080
Speaker output power	2x8W	2x8W
Power supply	110-240V~, 50/60Hz	110-240V~, 50/60Hz
TV receive system	Digital: ISDB-T Analog: PAL-M/N, NTSC	Digital: ISDB-T Analog: PAL-M/N, NTSC
Frequency range	48.25~863.25MHz	48.25~863.25MHz
Video in	PAL/NTSC/ISDB-T	PAL/NTSC/ISDB-T
Power consumption	65W	74W
Standby consumption	≤0.5W	≤0.5W
Antenna Input	75 ohms, unbalanced	75 ohms, unbalanced
Controller power	DC 3V (Two AAA size batteries)	DC 3V (Two AAA size batteries)
Work Temperature	0°C-40°C	0°C-40°C

NOTES:

- Design and specifications are subject to change without notice.
- Weight and Dimension shown are approximate.

Stand and wall-mounting instructions (optional)

How to assemble the stand

If you need to remove or assemble the stand please read the following instructions.

-Before attaching/detaching the stand, make sure to turn off the TV.

-Before performing work, spread cushioning over the base area to lay the LED TV on. This will prevent it from being damaged.

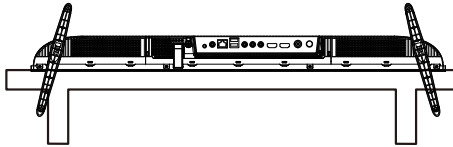
TLV-3201PSMB

Assembling instruction:

Put the television on the table, fix the stands given in the carton.

Step1: Fasten the base assembly given in the carton.

Step2: Insert the base into the hole at the bottom of the back shell and press firmly.



- To disconnect the stand from the TV, perform the above steps in reverse order.

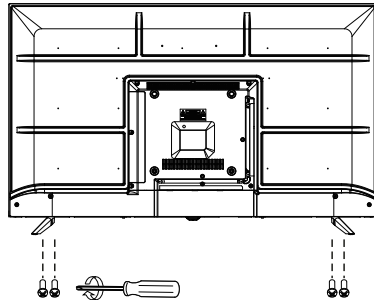
TLV-4301PSMB

Assembling instruction:

Put the television on the table, fix the stands with four screws given in the carton.

Step1: Fasten the base assembly with 4 screws given in the carton.

Step2: Insert the assembled base into the hole, take out 4 screws provided with TV set and tighten them into screw holes.



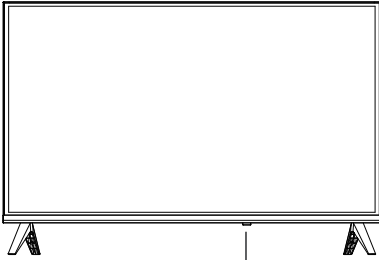
- To disconnect the stand from the TV, perform the above steps in reverse order.

General Description

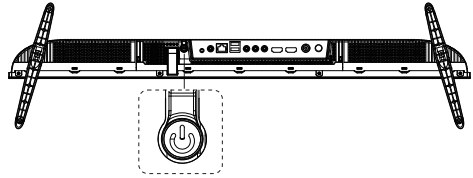
Overview of front panel

The buttons on the lower-left panel control your TV's basic features, including the on-screen menu. To use the more advanced features, you must use the remote control.

TLV-3201PSMB

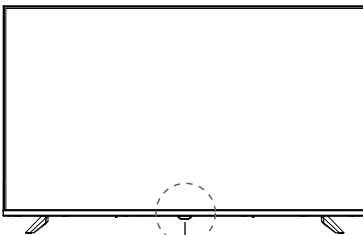


Remote Control Sensor
POWER (In the standby mode, press to turn on the TV.
In the boot state, short press to shut down.)

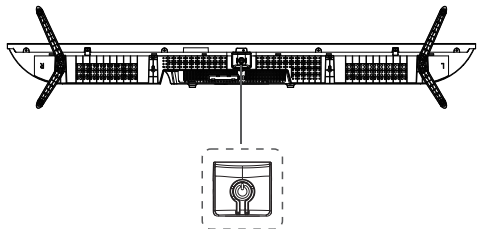


Middle key
In the standby mode, press the middle button to turn on the TV.
In the boot state, short press the middle button to shut down.

TLV-4301PSMB



Remote Control Sensor
Power Indicator



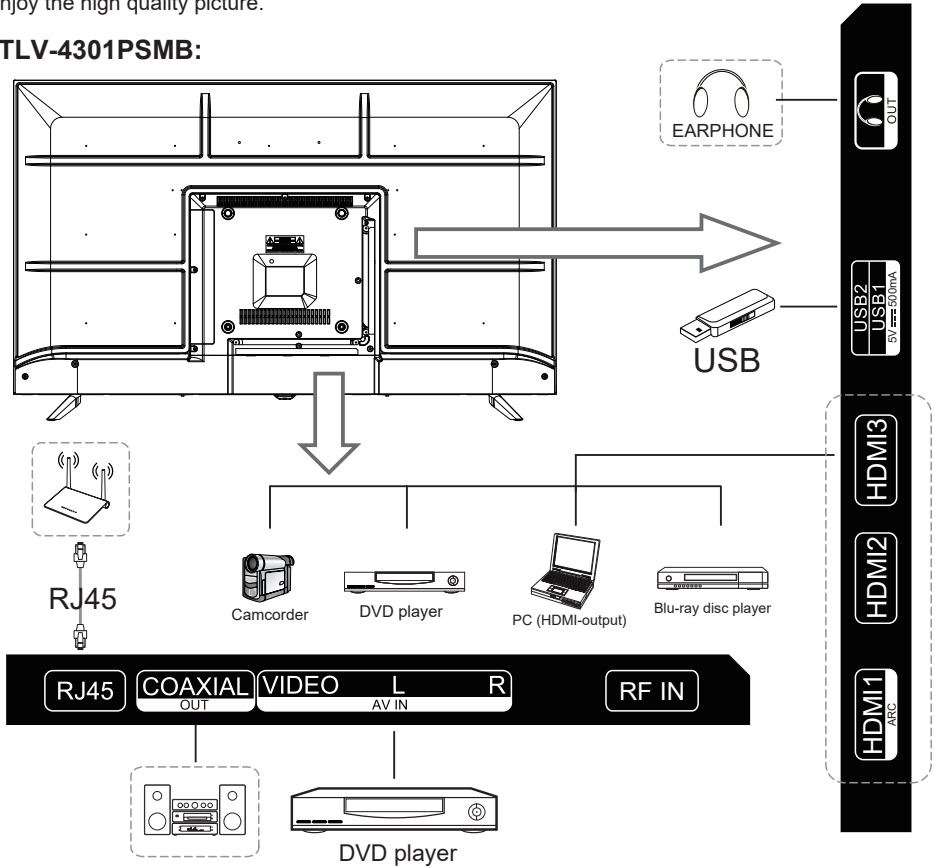
Middle key
In the standby mode, press the middle button to turn on the TV.
In the boot state, short press the middle button to shut down.

General Description

Overview of back panel

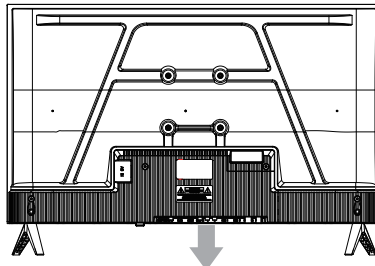
You can connect the TV with video devices such as DVD/VCD player, VCR and video camera to enjoy the high quality picture.

TLV-4301PSMB:



TLV-3201PSMB:

Back View of the TV



General Description

Overview of Remote Control

REMOTE CONTROL OUTLOOK & FUNCTION KEY DEFINITION



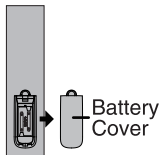
- INPUT:** Press to open the input source list.
- POWER:** Turn the TV on/off.
- 🔑:** Choose or add an account.
- 🗣️:** Start a voice search or speak to Google Assistant.
- SETTING:** Press to open the setting option.
- ARROWS:** Navigate on-screen menu.
- OK:** OK to confirm selection.
- BACK:** Return to previous menu.
- HOME:** Open Android TV home page.
- GUIDE:** Select electronic program guide, in DTV mode, it will display all the information of program in a week when pressing this button.
- MORE:** Press to display the virtual keys.
- LIST:** Press to display the channel list.
- INFO:** Display channel information.
- VOLUME:** Increase or decrease TV volume.
- MUTE:** Turn the sound on or off.
- CHANNEL:** Next or previous TV channel.
- APPS:** Open Netflix, YouTube, PrimeVideo, Disney+

General Description

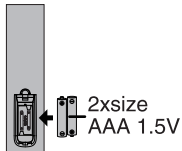
Installing Batteries in the Remote Control

Installing Batteries

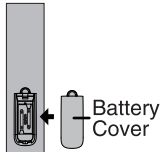
1 Open the battery compartment cover on the back side.



2 Insert two 1.5V AAA size batteries in correct polarity. Don't mix old or used batteries with new ones.



3 Closed the cover.



✦ Point the remote towards the remote control sensor of the TV and use it within 8 meters.

✦ Put the used batteries into the recycling bin since they can negatively affect the environment.

NOTES:

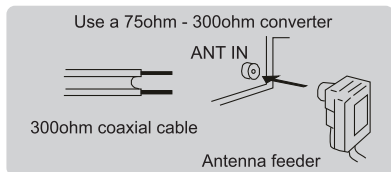
- One loading of batteries will last for 1 year under normal use.
- If you do not intend to use the remote controller for a long period of time, remove them to avoid damage due to leakage.
- Do not use old and new batteries together.
- The batteries (battery pack or batteries installed) shall not exposed to excessive heat such as sunshine, fire or the like.

External Connection

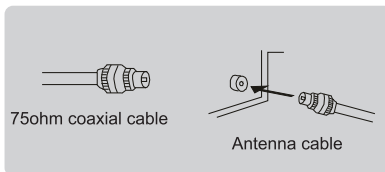
Antenna connection

Antenna input impedance of this unit is 75ohm. VHF/UHF 75ohm coaxial cable can be connected to the antenna jack directly, if the antenna cable is 300ohm parallel flat feeder cable, you need to use the 300ohm/75ohm converter to connect the antenna cable to the antenna jack. For details Please refer to the following drawing.

Antennas with 300 Ω flat twins Leads



Antennas with 75 Ω Round Leads

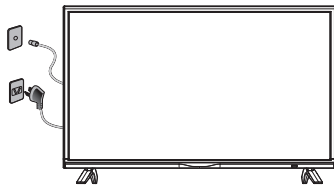


Basic Operation

Turning the TV On and Off

How to turn the TV on or off

1. Insert the power cord plug into a polarized AC outlet.
2. If TV is in standby mode, press **POWER** button on the remote control or \mathcal{P} button on the back panel of LED TV.
3. Normal picture will be displayed on the screen after 10 seconds. If no signal input, "No Signal" will be displayed on the screen.
4. If temporary POWER off is required, press POWER button on the remote control or \mathcal{P} button on the back panel.
5. If you want to completely switch off the power for this unit, unplug the power cord plug for this unit.
6. After switching off the unit, you should wait at least 5 seconds before switching on again.



Status indication lamp

Red: In standby mode.

Green: In power on mode.

Auto power-off

1. If there is no signal, the TV will automatically enter standby mode after 10 minutes.

Memory before turning TV off

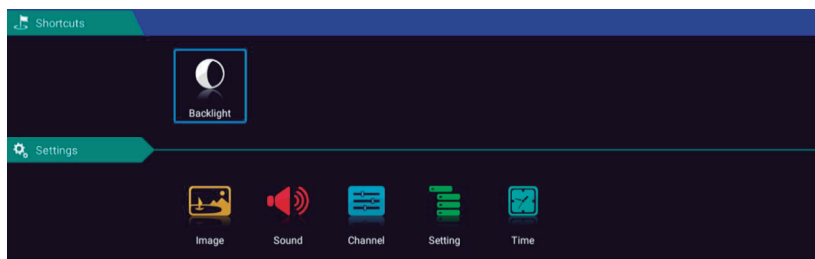
The picture and sound settings and preset channels will be memorized at the point when the TV is turned off. When the TV is started up again it will work accordingly with these settings.

SOURCE



(According to the "source" button to display the input source menu, select the corresponding input signal source by the next button, press the confirm button you can enter the relevant signal source.)

TV MENU



Press the " menu " button to display the menu, press the up and down keys to select the appropriate settings, press the right button to enter the relevant settings.

Picture



Picture Mode

Choose the picture menu with left and right keys, and press OK button for next operation. Then the up and down arrows can be used to select this item. The picture mode can be switched to standard/soft/lightness/user.

Aspect Ratio

You can select ZOOM1, ZOOM2, 16:9 or 4:3 with left and right keys when the option of Aspect Ratio is picked. The aspect ratio will automatically change in auto mode.

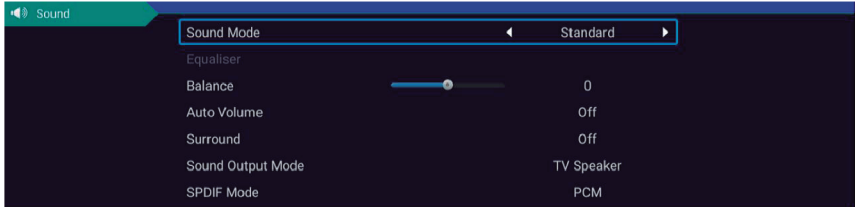
Color temperature

Select the option of color temperature by the above-mentioned way, then change its setting with left and right keys. The color temperature can be cool, nature, warm, user mode.

Noise Reduction

Press up/down key to select "Noise Reduction" option. Press left/right key to select "Off", "Weak", "Middle", "Strong" and "Auto" to improve the picture sharpness.

Sound



Sound mode

Select the sound menu by using the up and down keys, press the right click "sound mode" option, and press the left and right buttons to switch the sound mode to music / movie / motion / user.

Equalizer

Through the up and down keys selected "equalizer" option, and then press the OK key system will appear different bandwidth frequency level.

Balance

If the volumes of the left speaker and the right speaker are not the same, you can adjust the "Balance" to suit your personal preference.

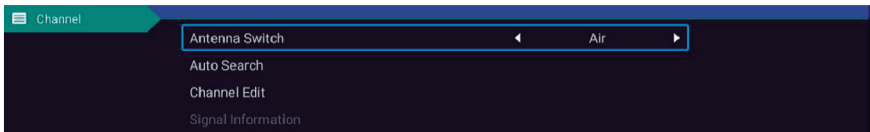
Auto Volume、Surround

Select the automatic volume control options, after the key about to open or close the automatic volume control function, this method is also suitable for adjusting the surround sound.

SPDIF Mode

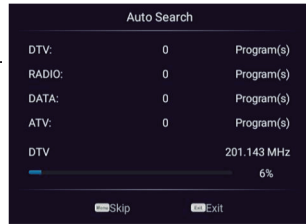
This is used to select "SPDIF Mode". This option is only used in HDMI/DTV mode.

Channel



DVB-T Auto Search

Select option of Auto Tuning under the up and down keys . Then press OK button and the auto tuning will begin.



DTV Manual Search

To simulate manual search, select the Channel you need to store, and also select the color and sound system. Press the up and down keys to select the "Search" option, press the left and right button to search, and you can modify the frequency by fine tuning , choose the best frequency.

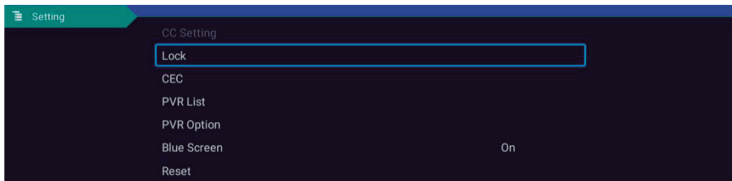


Channel Edit

Select the signal information option, press OK key to enter the next interface, will show the strength of the signal.



Setting Adjustment



Press the "menu display time" option, through the left and right direction keys can be changed to 5 seconds, 10 seconds, 15 seconds, 20 seconds, 30 seconds, always optional

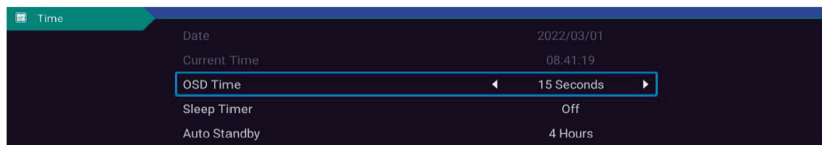
CEC

Press up and down key to select the option, and then open or close by the left and right CEC function. When cec opens, you can choose to turn on or off Auto Standby, Auto Power on, ARC, Device List, TV shutdown, cec devices will also automatically shut down.

Rest

Select the "restore default settings" option by using the up and down keys, and then click OK to enter the next window. Can choose to confirm or cancel, choose to confirm the television will restart, the menu data will restore the initial data, choose to cancel also back to the menu interface.

Time setting



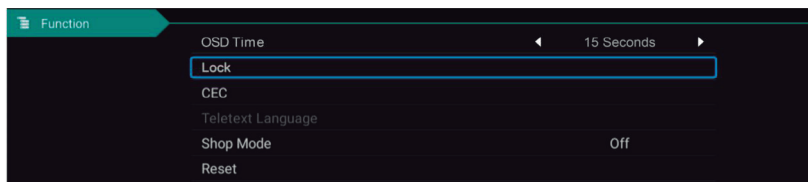
Date, Current time

This is not adjustable, when there is a signal when the automatic calibration.

Sleep time

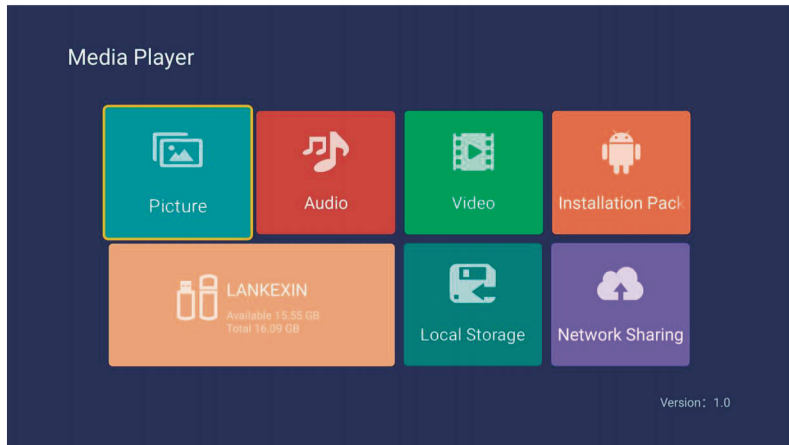
The system provide many options of sleep time.

Lock



Choose the option of Lock System with the up and down keys .Then open the lock function with left and right keys. Please remember that initial password is 0000.If you want to adjust password, you firstly should select option of set password and then input old password, new password. When new password you input again is correct and make sure above operation, this mean that you successfully reset password. When you want to shield some programs you don't like, please select the option of block program and input the channel number

Media part



Picture

Through the up and down keys to select the "picture" icon, press the confirmation button to confirm, and then press right to the folder, press the confirmation button to open the appropriate folder. After selecting the picture, press the confirmation key to open the picture, can carry on some operation through the left and right keys.

Music

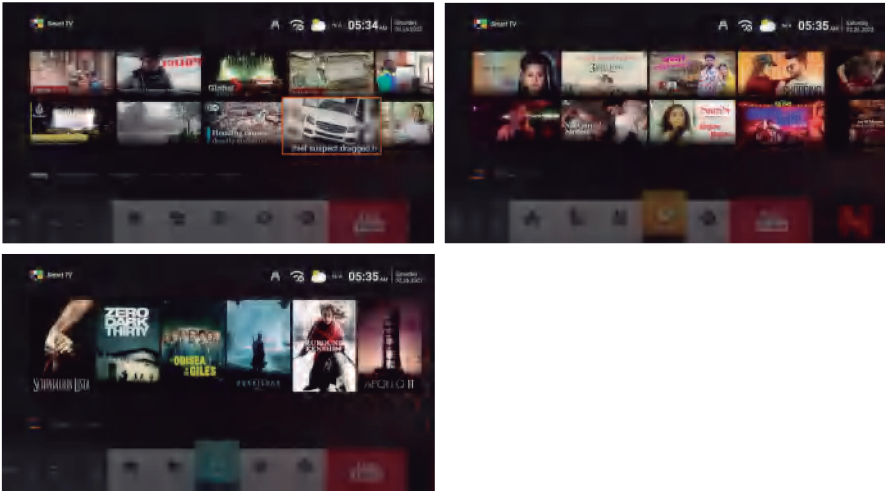
Through the up and down keys to select the "song" icon, press the confirmation button to confirm, and then press right to the folder, press the confirmation button to open the appropriate folder. After selecting the song, press the confirmation key to open the song, you can make some operation through the left and right keys.

Video

Through the upper and lower keys selected "video" icon, press the confirmation key to confirm, then press right to the folder, press the confirmation key to open the corresponding folder. After the selection of the video, press the confirmation key to open the video, you can make some operation through the left and right.

Android part

Home

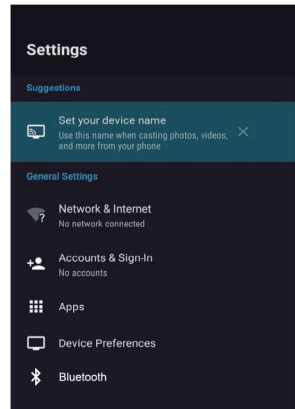


The main page uses Zeasn UI design and is divided into: WHAT'S NEWS, APPS, MUSIC, APORTS

*Different regions will receive different push content

Settings

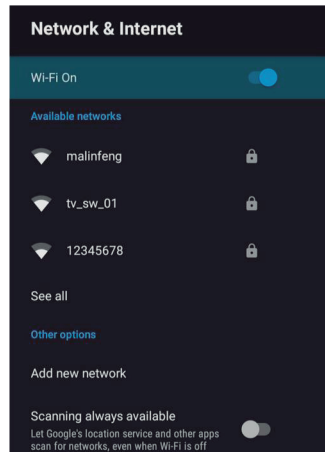
Pick the image of setting and Press OK button to appear the interface of the android setting.



The following is a brief description of the function of each menu.

Network

Enter the "Network" menu item "Wi-Fi", you can open or close the Wi-Fi connection function, there are 4 types of connection: select focus and enter the password in the list of connections, use without-password protected connection, manually add hot name to connect, and point-to-point direct connection.



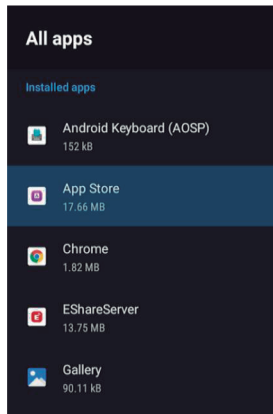
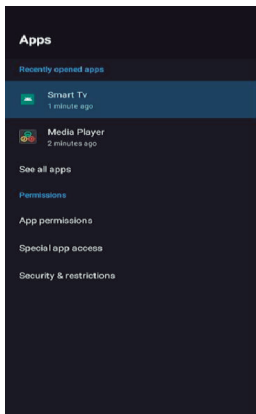
Sound

Set key tone



Apps

In the menu, you can view the application of the installation, running applications and all of the application.



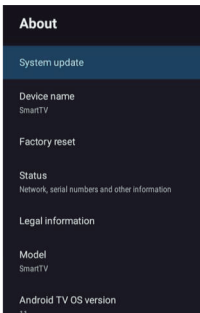
reset



Here you can view the details of the internal storage space and the use of SD card, and in the option of backup& reset, you can do factory data reset . After resetting, the data on TV will be erased. For system update

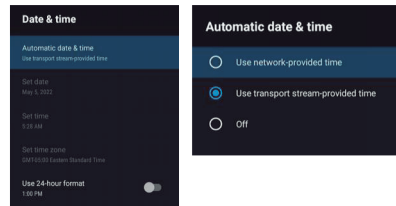
About

You can view and set the relevant information for the OTA update, you can also view the model, Android version,version number information.



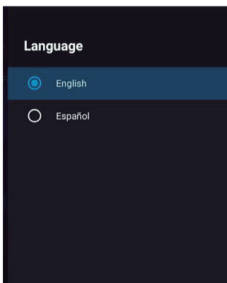
Date & Time

In this part, you can modify the date and time, and also choose to synchronize with the date &time of the network.



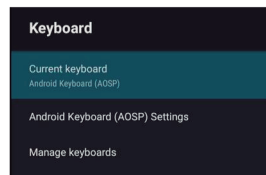
Language

System language can be selected here.



Keyboard

Users can be based on personal preferences of the keyboard input settings, you can also view the personal dictionary.



Troubleshooting

If you have any problem, check the counter measures for each symptom listed below. The following symptoms may have been caused by inappropriate adjustment rather than actual malfunction of the unit. If the trouble persists, contact the Customer Care Centre, see back page for contact details.

Symptoms	Possible solutions
No power	<p>Please check the power cord plugged in and that the power outlet works. Unplug the power cord and plug it in after 60 seconds and restart the TV.</p>
No picture	<p>Please check antenna connection. Station may be experiencing problems, please tune to another station. Please adjust the settings of contrast and brightness.</p>
Good picture but no sound	<p>Please increase the volume. Please check TV is under mute mode, press MUTE button on the remote control. Please check sound settings If external devices are being used, check their volumes are not set too low or turned off. If using DVI to HDMI cable, a separate audio cable is required. Make sure a headphone jack is not connected..</p>
Good sound but abnormal color or no picture	<p>Please check antenna connection and antenna condition. If using Component input, please check Component connections, incorrect or loose connections may cause colour problems or cause the screen to be blank.</p>
No response to remote control	<p>Batteries of remote control may have exhausted, if necessary, please change the batteries. Clean the remote control lens. The distance between LED TV and remote control should be within 8m, within recommended operating angle and path is free of obstructions.</p>
Full screen flickering under VGA	<p>V-HEIGHT value may be set too big, restart computer and enter safe mode, then set monitor parameters to correct value according to adjustment description.</p>
Horizontal stripes under VGA	<p>Sample phase may be deflected, adjust phase according to picture position.</p>
Colored dots may be present on the screen	<p>Although the LED screen is made with high-precision technology and 99.99% or more of the pixels are effective, black dots may appear or bright points of light (red, blue, or green) may appear constantly on the LED screen. This is a structural property of the LED screen and not a malfunction.</p>
Picture is breaking up	<p>Keep the TV away from noisy electrical sources such as cars, hair dryers, welders, and all optional equipment. Electrical atmospheric interference such as local or distant lightning storms may cause picture to break up. When installing optional equipment, leave some space between the optional equipment and the TV. Check the antenna and connection. Keep the antenna away from any power or input/output cables.</p>

Troubleshooting

After Auto Tuning only some channels are available	Check your area is covered by Digital Video Broadcasts. Try re-tuning or manually tuning missing channels. Check that you are using the correct antenna type.
Channel cannot be selected	Check if the channel has been blocked in the main menu settings. It is available when the TV has channel block function.
USB not playing	Please check connecting USB cable and power supply is connected. Hard drive has not been formatted. Please make sure USB disk is compatible and the multimedia data formats are supported.
Picture is distorted, macroblock, small block, dots, pixelization, etc	Compression of video contents may cause distortion especially on fast moving pictures such as sports and action movies.
Noise from speaker	Check cable connections, make sure a video cable is not connected to an audio input. Low signal level may cause sound distortion.
TV turns off automatically	Sleep Timer may have been enabled. If there is no signal for about 15 minutes from an input, the TV will turn off. If connected to your PC, check your PC power settings. Make sure the AC power cord is plugged in securely to the wall outlet and the TV.
Picture is not shown in full screen	Black bars on each side will be shown on HD channels when displaying SD (4:3) contents. Black bars on Top & Bottom will be shown on movies that have aspect ratios different from your TV. Adjust picture size option on your external device or TV to full screen.

WARNING

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls

If your existing television set is being retained and relocated, the same considerations as above should be applied.

The plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

Warranty and costumer service

The warranty does not apply in case of:

- Normal wear and tear of the product.
- Improper use, for example, overloading the device and the use of non-approved accessories.
- If the product has been tampered with; damaged, repaired by unauthorized persons or any wrong use.
- Does not apply if there was use of force or any damage caused by external or internal influences.
- Damage caused by non-observance of the instruction manual, for example, connection to a network improper power supply or failure to follow installation instructions.
- Device partially or totally dismantled.
- This warranty is limited to manufacturing defects.

Please attach your sales receipt to this manual and save it for future use if needed.

Proof of purchase is required under these warranty conditions.

Warranty and more information please contact us at:

 atencion@saysgroup.com

 +58412 50 500 50 (Whatsapp)

 0501-SAYS501 (0501-7297501)  Saysgroup.com

PERSONALIZED ATTENTION

**INSURED
WARRANTY**